General

ÖZYEĞİN ÜNİVERSİTESİ	**POLICY**				
	Özyeğin University Quality Policy				
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Purpose

Özyeğin University is committed to establishing a quality management system that ensures the quality of its academic and administrative activities, aligns with national and international standards as well as the expectations of relevant stakeholders, and focuses on continuous improvement.

The Quality Policy provides an approach that supports the University's strategic objectives, meets stakeholder expectations, and contributes to social development.

This policy supports the University in achieving its vision of "creating value, being recognized, preferred, and emulated as an entrepreneurial research university with scientific, social, and economic global impact."

Priorities and Purposes

Students - Özyeğin University attracts the most suitable students for its programs, provides them with a happy, safe, and fulfilling university experience, and supports their development as responsible global citizens and future leaders.

Education - Özyeğin University offers transformative and exceptional education seamlessly integrated with research through innovative and personalized curricula across all programs, while also continuously improving the quality of its education, and expanding its learning support systems.

Academic and Administrative Staff - Özyeğin University recruits academic and administrative personnel of the highest caliber who can make significant contributions to its mission. The University builds on the competencies of its employees, supports their career development; and provides them with a happy, safe, and fulfilling work environment.

Research - Özyeğin University elevates its research environment to the highest level and strengthens its position as an entrepreneurial research university that provides solutions to global problems and contributes to universal science.

Internationalization - Özyeğin University enhances the international environment on campus, increases international collaborations, and enriches its students' global experiences, establishing itself as a globally recognized international research university.

Impact - Özyeğin University creates social, economic, and environmental impact and contributes to sustainable development goals on a global scale through its graduates, academic programs, research outcomes, and exemplary practices.

Governance - Özyeğin University enhances its recognition and reputation, ensures financial sustainability, utilizes resources in the most efficient manner, and achieves excellence in

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governance through effective leadership to strengthen its position as a research university with global impact.

Key Principles

- **Compliance with Legislation:** Özyeğin University acts in full compliance with all national and international legislation and standards, particularly the Higher Education Law No:2547, and the Rules and Regulations for Quality Assurance in Higher Education.

- **Transparency and Accountability:** Özyeğin University upholds transparency and accountability in all of its activities.

- **Stakeholder Management:** Özyeğin University aims to increase the satisfaction of its students, faculty, staff, alumni, and external stakeholders, and encourages the active participation of all stakeholders in quality processes.

- **Continuity:** Özyeğin University regularly monitors its quality assurance and improvement processes, ensuring the systemic continuity of its quality practices.

- **Accessibility and Equality:** Özyeğin University upholds accessibility and equality in all of its activities.

- **Continuous Improvement:** Özyeğin University ensures the effective operation of the quality management system through the Plan, Implement, Check, Take Measure (PUKI) cycle.

Procedure

- The University's all academic and administrative units take an active role in the implementation of the Quality Policy.

- The Sustainability, Safety, and Quality Directorate ensures that all administrative and academic processes align with the Quality Management System through a holistic approach. Process performances are monitored. Compliance performance is regularly tracked through internal audits. Improvements actions are duly implemented.

- The Academic Quality Assurance Office monitors, evaluates, and reports the work and processes of all academic units.

- Communication channels are established for effective communication with stakeholders, and feedback received is integrated into the quality processes.

Implementation Lead

- The Quality Commission is responsible for establishment of the quality assurance system for academic and administrative processes as well as carrying out accreditation and quality improvement activities in accordance with the principles and procedures determined by the Higher Education Quality Council.

Quality Assurance Approach

- **Academic Unit Reviews** The quality of education is continuously improved through faculty, graduate school, and program-based reviews.

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- **Administrative Unit Reviews**: Audit mechanisms are effectively operated to increase the efficiency and effectiveness of administrative activities, and processes are reviewed with a focus on continuous improvement.

- **External Reviews**: The activities are informed by feedback from independent audit and accreditation organizations.

Owner(s)

- **Rector:** Responsible for ensuring the compliance of all university activities with the Quality Policy,

- **Senate**: Responsible for developing policies compliant with higher education standards,

- **Quality Commission**: Responsible for reviewing and improving the implementation of quality standards,

- **Office for Learning and Teaching Enhancement**: Responsible for developing techno-pedagogical educational solutions,

- **Accreditation and Quality Assurance Office :** Responsible for tracking, evaluating and reporting academic processes; coordinating the institutional review process, and supporting program accreditation processes.

- **Sustainability, Safety and Quality Directorate**: Responsible for determining the relevant processes within the scope of the Quality Management System, keeping these processes up to date, and implementing and tracking process improvements.

Effectiveness

The Quality Policy enters into force as of the date of publication. The Quality Policy is published on the official website and is accessible to the public.

Execution

The Quality Policy is executed by the Rector of Özyeğin University.

Legal Ground

Higher Education Law No:2547, Rules and Regulations For Quality Assurance in Higher Education, University Vision, Quality Framework, and ISO 9001 Standard